



## SCRIPT

SECTOR: GASTRONOMY IN GREECE

TOPIC: CUSTOMER RELATIONS: LEARN ABOUT THE BASICS  
OF CUSTOMER RELATIONS IN A GREEK RESTAURANT



Welcome to a Greek restaurant/ tavern.

**Kalisorisate!**

What do you need to know for your first day working in a Greek restaurant?



How do you welcome the customer?

**Kalispera!**

This means good evening.

When the guests arrive, you should ask whether they have booked a table.

**Exete kanei kratisi?**

If they don't you can ask for how many people the table would be.

**Posa atoma?**

The customer might answer:

**Ena atomo (1)**

**dio (2)**

**tria (3)**

**tessera (4)**

or more of course.

Then you indicate or guide them to the table already laid.

**Oriste to trapezi sas!**

Try it yourself!

**Oriste to tra-pe-zi sas!**

➔ Exete kanei kratisi? Oriste to trapezi sas!




Posa atoma?

- 1 Ena atomo
- 2 Dio
- 3 Tria
- 4 Tessera





You bring the menu and ask if the customer would like a drink.  
**Oriste o katalogos.**  
**Tha thelate kapoio poto?** (Would you like something to drink?)  
 More generally you can ask if the customers are ready to order by saying:  
**Eiste etoimoi?**  
 Try it yourself!  
**Eiste etoimoi?**



On the menu you can find starters, main dishes and desserts.  
**Orektika**  
**Kirios Piata**  
**Epidorpia**  
 Back to the table.



If you serve a meal, approach the customers from their right side.

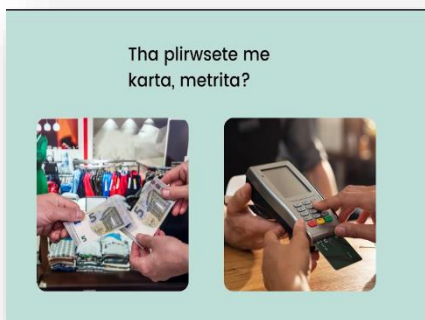


If you take used dishes away do that from their left side.  
 If the cutlery is on the plate in a parallel position, the customer has finished and you can take it away.  
 Ask if they were pleased with their meal.  
**Sas arese to fagito?**  
 Try it yourself!  
**Sas arese to fagito?**



If it was satisfactory, the customer will most likely have to pay and will ask for the bill.

[Ton logariasmo \(lo-ga-ria-smo\) parakalw!](#)



Actually it is very common in Greece for everyone to pay separately even when you are on a date!

You can also ask:

[Tha plirwsete me karta, metrita?](#)

Meaning will you pay cash or with debit or credit card?

Try it yourself!

[Tha plirwsete me karta, metrita?](#)

## LIST OF VOCABULARY

**SECTOR:** GASTRONOMY IN GREECE

**TOPIC:** CUSTOMER RELATIONS: LEARN ABOUT THE BASICS  
OF CUSTOMER RELATIONS IN A GREEK RESTAURANT

GREEK	YOUR LANGUAGE
<i>Kalosorisate!</i>	
<i>Kalispera!</i>	
<i>Exete kanei kratisi?</i>	
<i>Posa atoma?</i>	
<i>Ena atomo</i>	
<i>dio</i>	
<i>tria</i>	
<i>tessera</i>	
<i>Oriste to trapezi sas!</i>	
<i>Oriste o katalogos.</i>	
<i>Tha thelate kapoio poto?</i>	
<i>Eiste etoimoi?</i>	
<i>Orektika</i>	
<i>Kirios Piata</i>	
<i>Epidorpia</i>	
<i>Sas arese to fagito?</i>	
<i>Ton logariasmo parakalw!</i>	
<i>Tha plirwsete me karta, metrita?</i>	