



SCRIPT

SECTOR: GASTRONOMY IN CYPRUS

TOPIC: CUSTOMER RELATIONS: LEARN ABOUT THE BASICS
OF CUSTOMER RELATIONS IN A CYPRIOTIC RESTAURANT



Welcome to a Cypriot restaurant/ tavern.

Kalorisate!

What do you need to know for your first day working in a Cypriot restaurant?



How do you welcome the customer?

Kalispera!

This means good evening.

When the guests arrive, you should ask whether they have booked a table.

Exete kanei kratisi?

If they don't you can ask for how many people the table would be.

Posa atoma?

The customer might answer:

Ena atomo (1)

dio (2)

tria (3)

tessera (4)

or more of course.

Then you indicate or guide them to the table already laid.

Oriste to trapezi sas!

Try it yourself!

Oriste to tra-pe-zi sas!

➔ Exete kanei kratisi? Oriste to trapezi sas!




Posa atoma?

- 1 Ena atomo
- 2 Dio
- 3 Tria
- 4 Tessera





You bring the menu and ask if the customer would like a drink.
Oriste o katalogos.
Tha thelate kapoio poto? (Would you like something to drink?)
 More generally you can ask if the customers are ready to order by saying:
Eiste etoimoi?
 Try it yourself!
Eiste etoimoi?



On the menu you can find starters, main dishes and desserts.
Orektika
Kirios Piata
Epidorpia
 Back to the table.



If you serve a meal, approach the customers from their right side.

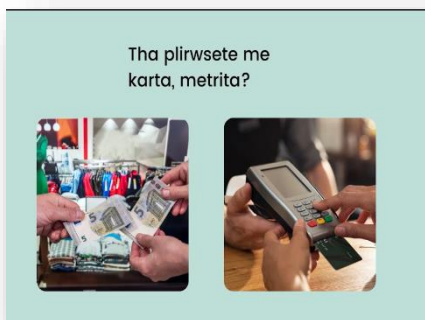


If you take used dishes away do that from their left side.
 If the cutlery is on the plate in a parallel position, the customer has finished and you can take it away.
 Ask if they were pleased with their meal.
Sas arese to fagito?
 Try it yourself!
Sas arese to fagito?



If it was satisfactory, the customer will most likely have to pay and will ask for the bill.

[Ton logariasmo \(lo-ga-ria-smo\) parakalw!](#)



Actually it is very common in Cyprus for everyone to pay separately even when you are on a date!

You can also ask:

[Tha plirwsete me karta, metrita?](#)

Meaning will you pay cash or with debit or credit card?

Try it yourself!

[Tha plirwsete me karta, metrita?](#)

LIST OF VOCABULARY

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GREEK	YOUR LANGUAGE
<i>Kalosorisate!</i>	
<i>Kalispera!</i>	
<i>Exete kanei kratisi?</i>	
<i>Posa atoma?</i>	
<i>Ena atomo</i>	
<i>dio</i>	
<i>tria</i>	
<i>tessera</i>	
<i>Oriste to trapezi sas!</i>	
<i>Oriste o katalogos.</i>	
<i>Tha thelate kapoio poto?</i>	
<i>Eiste etoimoi?</i>	
<i>Orektika</i>	
<i>Kirios Piata</i>	
<i>Epidorpia</i>	
<i>Sas arese to fagito?</i>	
<i>Ton logariasmo parakalw!</i>	
<i>Tha plirwsete me karta, metrita?</i>	